How long is the warranty and what is covered?

Bumper to Bumper coverage
The warranty covers repairs and adjustments needed to correct defects in materials or workmanship of any part supplied by Tesla Motors, subject to the exclusions specified in the section, “How long is the warranty and what is covered?” and the section “What is not covered”.

The limited warranty coverage period for Bumper to Bumper is three (3) years or 36,000 miles (60,000 kms), whichever comes first, subject to the exclusions specified in this New Vehicle Limited Warranty.

Safety Restraint System
Under your New Vehicle Limited Warranty, your vehicle's Safety Restraint System coverage begins at the Warranty Start Date and lasts for five (5) years or 50,000 miles (80,000 kms), whichever occurs first. During this coverage period, Tesla Motors covers repairs needed to correct defects in materials or workmanship of any seat belt supplied by Tesla Motors.

Audio System
The audio system is covered for a period of 12 months or 12,000 miles (20,000 kms) (whichever comes first), subject to the exclusions specified in this New Vehicle Limited Warranty.

Corrosion
Under your New Vehicle Limited Warranty, Corrosion coverage begins at the Warranty Start Date and covers body panels against corrosion due to defects in factory-supplied materials and workmanship for the Bumper to Bumper warranty period, provided that you bring your vehicle to a Tesla Store each year to be inspected.

Corrosion coverage only applies if the corrosion causes perforation (holes) in body panels or the chassis. If corrosion is not the result of usage and/or environmental conditions, Tesla Motors may determine it to be caused by paint damage. Paint damage is covered under the terms of the Bumper to Bumper warranty. Note that “Carbon Read Through” is a characteristic of the body panels used on the vehicle and is not a paint defect. Also note that cosmetic or surface corrosion resulting from damage in the paint (for example, stone chips or scratches) is not included in the New Vehicle Limited Warranty.

Corrosion coverage also does not apply to damage caused by accidents, abuse, neglect, improper maintenance, installation of an accessory, exposure to chemical substances, or damages resulting from an act of God or nature, fire, or improper storage.

For additional conditions that do not afford coverage, see the section “What is not covered.”

Replacement Parts
Service and replacement parts installed on your vehicle by a Tesla Store under the New Vehicle Limited Warranty will be covered (parts and labor) until the expiration date of the New Vehicle Limited Warranty, or (depending on the specific part or repair) for at least one year or 12,000 miles (20,000 kms), whichever is the later date.

Parts used in exchange are service replacement parts and can be either new or “remanufactured.” Remanufactured parts are those that have been reconditioned or repaired, depending on the component involved. All remanufactured exchange parts meet Tesla Motors standards and are warranted the same as new parts.

Environmental Protection Agency (EPA) guidelines and Tesla Motors support the capture, purification, and reuse of automotive air conditioning refrigerant gases. As a result, any repairs performed by a Tesla Store may involve the installation of purified reclaimed refrigerant.

All items or parts replaced become the property of Tesla Motors to the fullest extent allowed under applicable law.

Limitations
The performance of necessary repairs and adjustments is the exclusive remedy under these warranties or any implied warranties. No other obligation or liability may be extended or created by any other entity or person without the prior written authorization of Tesla Motors.